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# 5 Top Questions about AI Chatbots in Enterprise Settings

As artificial intelligence continues to evolve, chatbots are becoming a critical tool for the Federal Government. These AI-powered systems are transforming how agencies operate, interact with customers, and manage internal processes.

Explore the future of chatbots, the differences between various AI tools, the concept of Retrieval Augmented Generation (RAG), challenges for enterprise leaders, and the value of RAG for agencies.

## 1 What is the future of Chatbots for Enterprise?

- Humans will direct teams of LLMs to pull together information
- Enterprises may use hundreds or even thousands of chatbots across every job function
- Chatbots will be funded at higher rates than ever
- Chatbots will have access to proprietary information

## 2 What's the difference between...?

### Chatbots

- They are able to answer questions with human-like interactive capabilities
- They are able to find information and deliver it in very human information type ways

### AI Agents

- Agents can handle very complex tasks and can interact in fun human-like ways
- Siri and Alexa are examples of AI Agents

### Co-pilots

- These sit alongside your employees and they actually perform specific tasks
- Examples are writing, generating code, generating images

## 3 What is Retrieval Augmented Generation?

RAG enables large language models to provide the most current and domain specific answers by connecting them to live enterprise data sources. This helps ensure that the information they generate is both accurate and current.

By connecting your enterprise data to the large language model and transforming it into a representation that the model can understand, you've now transformed your generalist LLM into a specialist, and it's a specialist on your data.

## 4 What are challenges for Enterprise Leaders?

- How to select, implement, and maintain a retrieval system that delivers real business value in a rapidly changing environment and ecosystem.
- How to take a Retrieval Augmented Generation proof of concept and put it into production in an enterprise context.
- How to deliver production-grade retrieval capability with the scalability and performance required for enterprise.
- How to deliver a top-to-bottom retrieval augmented generation solution, with no vendor lock-in.

## 5 What is the value of RAG for Enterprise?

- Reduce Training Costs
- Improved Accuracy
- Provide diverse outputs by connecting different data sources without having to change any accuracy or efficiency
- Natural Language Interface
- Fast Implementation Time
- Connecting to vector databases that have semantic retrieval

**Ready to boost your tech stack with RAG?**

Contact Wildflower today to explore how new AI technologies can transform your agency. Our experts will guide you through selection, integration and adoption, tailoring a solution to your needs.

**Don't wait – reach out now to unlock your data's full potential with RAG.**

www.wildflowerintl.com/retrieval-augmented-generation
505-466-9111 ext. 147

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