SEWP VI Ordering Guide

Wildflower International | Customer Ordering & Program Support Guide

NASA SEWP VI

Solutions for Enterprise-Wide Procurement

Wildflower International - SEWP VI Contract Holder

SEWP VI OVERVIEW

NASA SEWP VI – The NASA SEWP (Solutions for Enterprise-Wide Procurement), pronounced "soup", provides the latest Information Technology, Communication, and Audio-Visual (ITC/AV) solutions and services for all Federal Agencies and their approved contractors. Created in 1993, SEWP I was the first Government-Wide Acquisition Contract (GWAC) in the federal acquisition space. Originally, the contract vehicle provided only technology products for NASA and all other agencies. SEWP has continually evolved over the past 30 years, expanding its scope to meet the requests of its customers. The SEWP vehicle represents acquisition innovation within the Federal Government. The program is self-funded through usage fees (0.34%) and provides all Federal agencies with acquisition support - more than 50,000 orders a year.

ABOUT WILDFLOWER INTERNATIONAL

For more than 30 years, Wildflower International has supported Federal agencies with innovative technology solutions, procurement expertise, integration services, and mission-focused support.

As a HUBZone-certified, Woman-Owned Small Business, Wildflower combines extensive Federal contracting experience with strong relationships across leading technology manufacturers and solution providers. Our team helps customers simplify procurement, identify the right technologies for their requirements, and support solutions throughout the acquisition and deployment lifecycle.

Learn more: https://www.wildflowerintl.com/contracts/#sewp

FAIR OPPORTUNITY

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $10,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the Contracting Officer (CO) and that the CO must document the rationale for placement and price of each order. Using the SEWP online Quote Request Tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP Quote Request Tool (QRT) will automatically include the Contract Holders within a selected Group or based on a suggested source.

WILDFLOWER

Contract Category
Group A

Contract Number
80TECH26D1932

Period of Performance
11/01/2026 – 10/31/2036

CORPORATE HEADQUARTERS

Wildflower International
1516 Pacheco Street
Santa Fe, NM 87505
505-466-9111

SEWP VI PROGRAM SUPPORT

Quotes & Ordering Assistance
Jarret Chandler
jchandler@wildflowerintl.com
(505) 470-2412

Order Issues & Post-Delivery Support
William Vancel
Program Manager
wvancel@wildflowerintl.com
(505) 755-4985

NASA SEWP HELPDESK

help@sewp.nasa.gov
301-286-1478
Monday-Friday
7:30 AM-6:00 PM ET
www.sewp.nasa.gov

Scope & Ordering

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WHAT'S IN SCOPE FOR SEWP VI?

SEWP VI provides Federal customers access to a broad range of Information Technology, Communications, and Audio-Visual (ITC/AV) solutions and services.

Because technology requirements continually evolve, the SEWP program is structured to support new and emerging commercial technologies throughout the life of the contract.

CATEGORY A

ITC/AV Solutions

Information Technology, Communications, and Audio-Visual products and solutions

CATEGORY B

Enterprise-Wide ITC/AV Service Solutions

Enterprise-level technology services supporting agency-wide requirements.

CATEGORY C

Mission-Based ITC/AV Service Solutions

Technology services designed to support defined mission requirements.

WILDFLOWER SOLUTIONS

Through SEWP VI, Wildflower helps Federal customers identify, acquire, configure, integrate, and deploy technology solutions supporting their mission requirements.

Our capabilities include hardware and software acquisition, enterprise infrastructure, cybersecurity, cloud solutions, artificial intelligence, end-user computing, networking, storage, audio-visual technologies, configuration and integration, logistics, and lifecycle support.

HOW TO ORDER THROUGH WILDFLOWER

Federal agencies establish their own internal acquisition and approval procedures for SEWP VI orders. Typically, an end user identifies a requirement and submits a Purchase Request to the agency's contracting or procurement office.

The agency may then use the NASA SEWP Quote Request Tool to request pricing and solution information from eligible Contract Holders.

Once an award decision has been made, the issuing agency prepares and submits its Delivery Order through the appropriate procurement office. The NASA SEWP Program Management Office reviews, processes, and tracks submitted orders before forwarding them to the selected Contract Holder.

1 REQUIREMENT

2 QUOTE

3 ORDER

4 DELIVERY

5 SUPPORT

REQUEST A QUOTE FROM WILDFLOWER

To request pricing or assistance with a requirement, customers may provide Wildflower with:

- A Bill of Materials (BOM), product list, statement of requirements, or desired technical outcome
- Agency and program information
- Requested delivery schedule
- Applicable security, configuration, installation, or support requirements
- Any additional acquisition details that may help our team develop the appropriate solution

RSEND QUOTE REQUESTS TO:

William Vancel | wvancel@wildflowerintl.com | 505) 755-4985

Delivery, Support & Post-Award

Wildflower support throughout the order lifecycle

AFTER YOUR ORDER IS PLACED

Wildflower remains engaged throughout the order lifecycle - from award through delivery, deployment, and post-delivery support.
Our team can assist with order status, shipping and delivery coordination, configuration requirements, manufacturer warranty information, software licensing, technical-support routing, and other post-delivery issues.

ORDER STATUS & DELIVERY SUPPORT

For questions concerning an existing SEWP VI order, please provide:
- Agency name
- Delivery Order number
- Purchase Order number, if applicable
- Wildflower quote number
- Product or solution information

Our team will use this information to quickly identify the order and assist with status, delivery, or fulfillment questions.

WARRANTY & TECHNICAL SUPPORT

Manufacturer warranty and technical-support terms vary by product and solution. Wildflower will provide applicable warranty information as part of the quotation or ordering process and can assist customers in reaching the appropriate manufacturer or support resource when service is required. Extended warranty, maintenance, software support, and additional lifecycle-support options may also be available depending on the solution.

ORDER ISSUES & ESCALATION

If an issue occurs with an order, contact Wildflower's SEWP VI support team. Please include the Delivery Order number and a brief description of the issue so our team can respond as efficiently as possible.

PRIMARY CONTACT

William Vancel
Program Manager
wvancel@wildflowerintl.com
(505) 755-4985

ESCALATION CONTACT

Taresa Gamblin
Deputy Program Manager
tgamblin@wildflowerintl.com
(505) 810-6940

READY TO GET STARTED?

Whether you have a complete Bill of Materials or are still defining your requirement, Wildflower can help you identify the right technology, develop a solution, and navigate the SEWP VI acquisition process.

Contact our Federal Solutions Team
Jarret Chandler | Director of Sales, Strategic Initiatives
(505) 470-2412 | jchandler@wildflowerintl.com

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